

Press release

Paris, 12 January 2016

APPOINTMENT

Caroline Nicaise appointed Head of Communications, Innovation and CSR for the Crédit Agricole Assurances Group

Caroline Nicaise began her career in 1999 as a special project manager with Crédit Agricole de la Gironde's Communications and Marketing Department. In 2000, she moved to the Group General Inspectorate (IGL) at Crédit Agricole SA as mission leader then deputy head of the Regional Banks division. In 2009, she joined Predica, Crédit Agricole Assurances' personal insurance subsidiary, heading up operational and multichannel marketing. In 2011, Caroline Nicaise was appointed deputy director of Predica's Solvency II project, overseeing the Solvency II project for the company. Since June 2015, Caroline Nicaise has led a mission, within Village by CA, to develop innovation for health, housing and energy.

Caroline Nicaise, 38, graduated from the Ecole Supérieure de Commerce de Bordeaux.

About Crédit Agricole Assurances

Crédit Agricole Assurances, France's leading insurance group, unites together Crédit Agricole's insurance subsidiaries. The Group offers a range of savings, retirement, health, personal risk and property insurance products and services. They are distributed by the Crédit Agricole Group's banks in France and in 13 other countries around the world by financial advisers and multi-line insurance agents. The Crédit Agricole Assurances companies serve individuals, professionals, farmers and businesses.

Crédit Agricole Assurances has 3,500 staff, with €30.3 billion in revenues at end-2014.

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